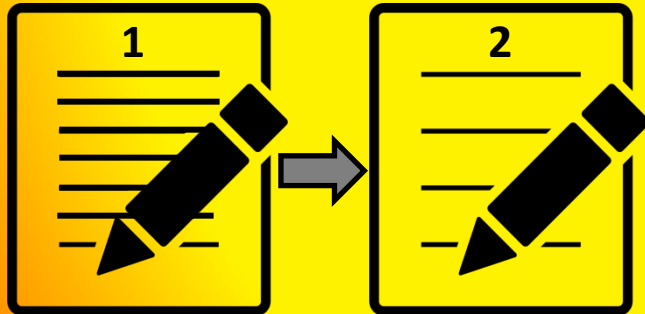


# Defining healthcare professional competencies for working with teenagers and young adults with cancer

An international survey was carried out by expert professionals to seek consensus on the competencies required to provide specialist health care to teenagers and young adults (TYA) with cancer. An e-Delphi method was used to gather opinion in order to reach a consensus. Two rounds of online questionnaires were distributed:



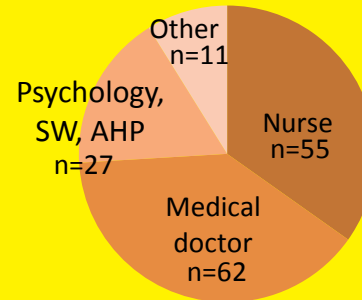
*The findings of the first round shaped the questions asked in round two.*

We involved experts from across the globe, from Europe, North and South America, Asia and Australasia.

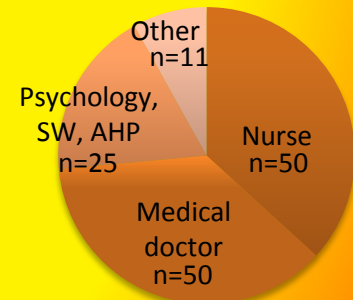


Our surveys included representation from a range of professionals:

## Round 1



## Round 2



Listening to young people's concerns

Discussing difficult issues

Advocating for young people



Using familiar language yet remaining professional

**Communicate by...**

Current therapies and side effects specific to young people

Impact of cancer on psychological development



Developmental issues of emerging adulthood

**Know about...**

**STUDY FINDINGS AND LEARNING**

Honest and respectful

Humorous

Committed to caring for young people

Friendly and approachable



**Please be...**

**Be skilful in...**

Excellent clinical skills

Patient-centred care



Identifying the impact of disease on young people's lives

Partnership working

